



THE SMARTER WAY ENTERPRISES

THOMAS WILKINS, MBA, FOUNDER

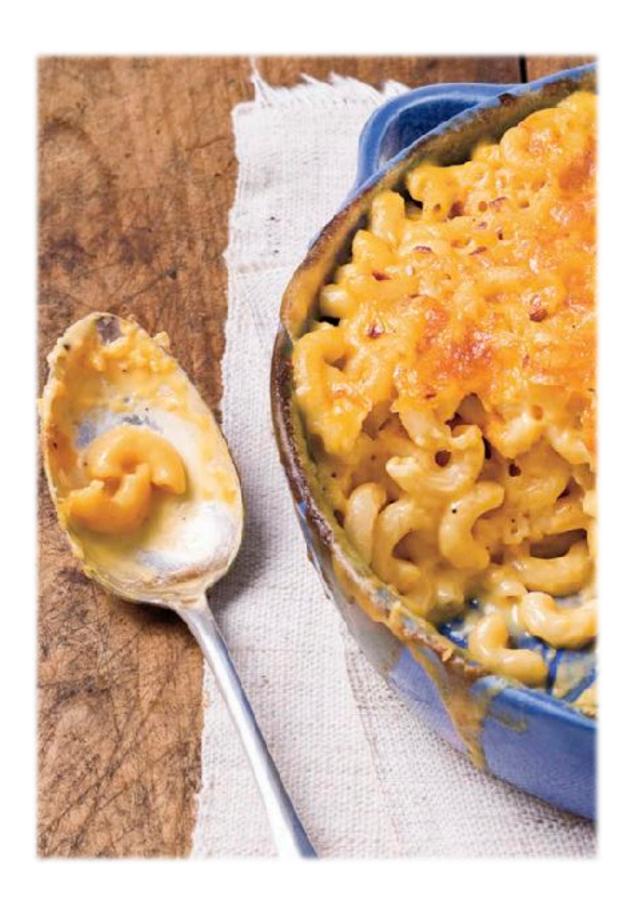
I have worked in senior leadership and management roles in higher education, learning & development, finance and sales over the past 10 years.

I help people achieve peak performance by training them to stretch outside their comfort zone and teaching them to find innovative ways to reach their goals.

I have a passion for adult education and training as I believe it is one way for organizations to tap into the underutilized talent inside every corner of their business.

WHAT MAKES A GOOD DISH?

- An amazing recipe
- The right ingredients
- The proper preparation
- The right time and temperature to cook



THEN WHAT RECIPE MAKES A GOOD ORGANIZATION?

THE RECIPE FOR RECRUITING, TRAINING AND DEVELOPING EMPLOYEES

A GOOD ORGANIZATION INCLUDES...

- Recipe = Mission, Vision and Strategy
- Ingredients = Recruiting
- Preparation = Training
- Cooking = Developing



THE MOST TREASURED THINGS PASSED DOWN FROM GENERATION TO GENERATION ARE THE FAMILY RECIPES

Robert St. John, Chef

YOUR RECIPE

- Mission statements describe why an organization exists
- Vision statements describe the future an organization seeks to create
- Strategic initiatives are the actions an organization takes to live out the mission and realize the vision



GREAT INGREDIENTS MAKE GREAT FOOD

YOUR INGREDIENTS

If you start off with the right type of employees your results will not only be better but you can get them faster.

The right type of employee...

- Believes in your mission
- Gets excited about your vision
- Has the skills to execute the strategy



HOW DO YOU FIND THE RIGHT PEOPLE?

RECRUITING

Most organizations think about recruiting as a single step process.

This singular focus restricts an organization's talent pool.



RECRUITING

Most organizations think about recruiting as a single step process.

This singular focus restricts an organization's talent pool.

Instead organizations should think of recruiting as an ecosystem that broadens their talent pool to an ocean.

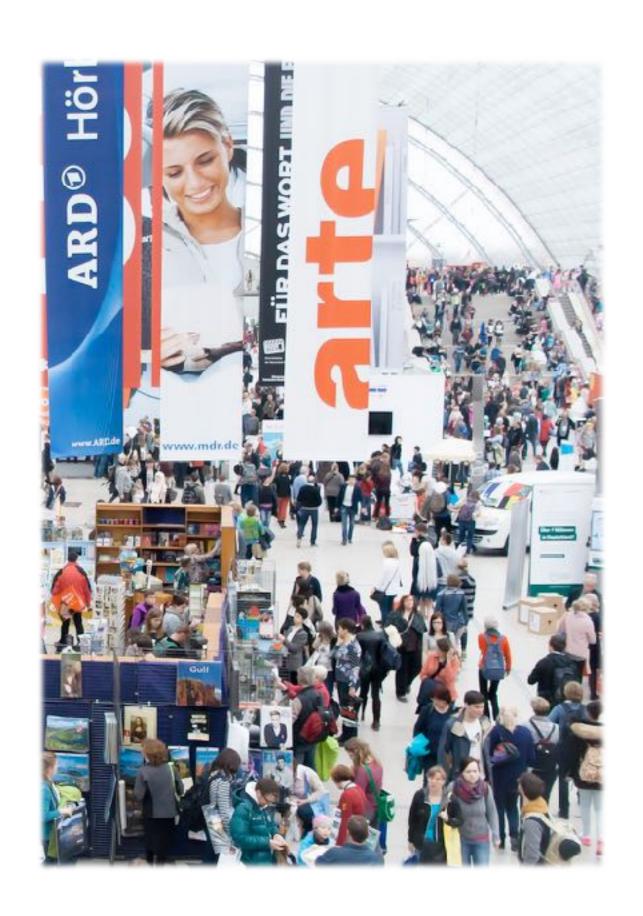


HOW DO YOU TURN YOUR TALENT POOL INTO AN OCEAN?

RECRUITING

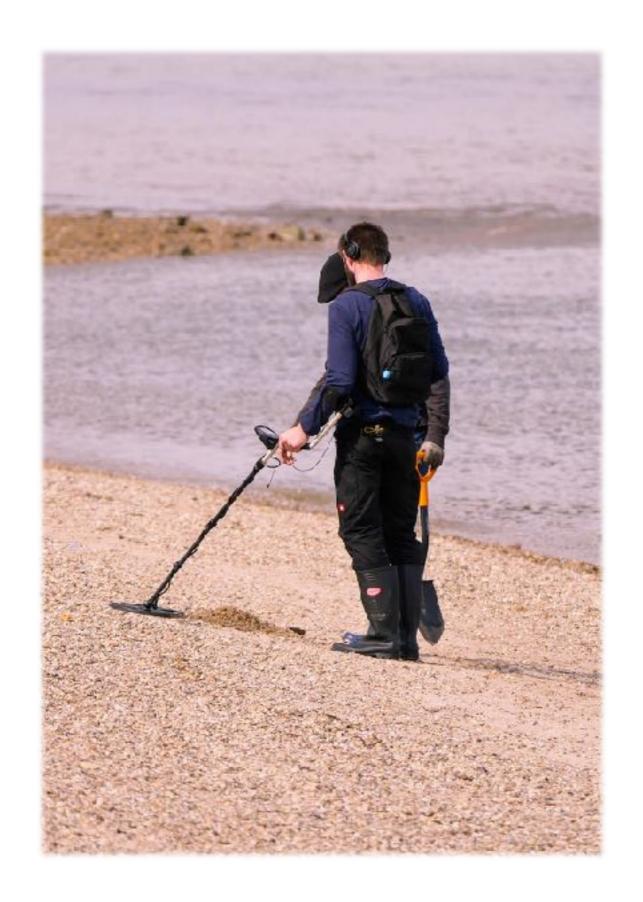
You create an ecosystem that produces the most talent by having a strategy to recruit talented people. 3 ways to get good "ingredients" are...

SCAVENGING HUNTING HARVESTING



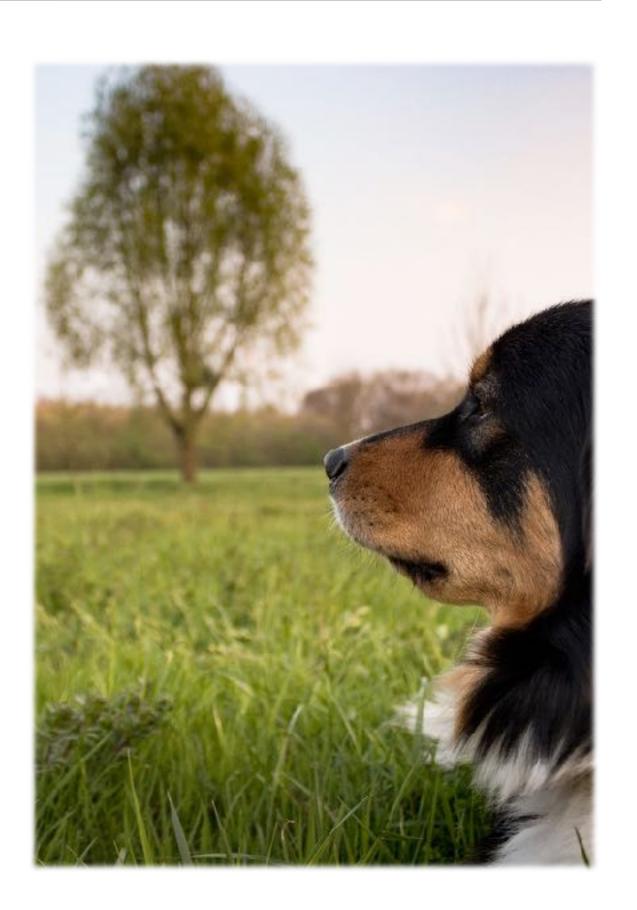
SCAVENGING IS...

- Searching job boards and job fairs for people who are looking for work
- Using recruiters to find available candidates



HUNTING IS...

- Utilizing existing networks of professionals and current employees to identify candidates
- Creating the perfect environment to attract your ideal candidate



HARVESTING IS...

- Developing talent within your organization for roles other than their current roles
- Leveraging existing resources and relationships inside your company to create a progression path for people



GREAT COOKING FAVORS THE PREPARED HANDS

Jacques Pepin, Chef

TRAINING

When employees enter your organization you want to make sure they start off on the right foot.

Early mistakes in training and on-boarding can have long lasting detrimental impacts on performance.

Mistakes in training and on-boarding can lead to disgruntled employees who are not making valuable contributions to your organization.



HOW DO YOU PREVENT NEW EMPLOYEES FROM BECOMING DISGRUNTLED?

TRAINING

You want to make sure that your training program for on-boarding employees focuses on...

- Creating a clear image of your mission, vision and strategy
- Showing how their role fits into your strategy
- Demonstrating the right behaviors that lead to the intended results
- Ensuring competency of the fundamentals of their role **before** they start doing it



ITHINK CAREFUL COOKING IS LOVE DON'T YOU?

Julia Child, Chef

DEVELOPING

Development means creating the right environment for a person to become their ideal self.

Most organizations get less production from most of their employees due to burnout, frustration and a lack of skill than they'd like to admit.



HOW DO YOU CREATE ROCKSTARS?

DEVELOPING

Employee development means having a short term plan for an employee so they be competent performers in their current role <u>as soon as possible.</u>

Employee development also includes a **collaborative** effort to create a long term plan for an employee so they can progress to become peak performers or a able to embrace new set of responsibilities.



WHAT CAN YOU DO RIGHT NOW TO MAKE A CHANGE?

IMMEDIATE IMPACT STEPS

Find out the answers to the following questions...

- How does our strategy align with our mission and vision?
- Do our current recruiting efforts include scavenging, hunting and harvesting?
- Does our training program for on-boarding allow new employees to achieve results *as soon as possible*?
- Does our development of existing employees include a short and a long term plan?



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